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## Whistler Connection Vancouver Airport Meet & Greet and Whistler Transfer Services

Whistler Connection has specialized in providing transportation services solely for Tour Operators for the past 18 years, working with many leading North American, European and Australian based tour companies. Our main advantage is the scheduling of vehicles to coincide with flight times, rather than running on set departures, in order to minimize waits at the airport. In addition, our average group sizes are much smaller than the scheduled service resulting in more efficient travel and a better customer experience.

There are other advantages to our service including:

- **Personal Airport Meet & Greet -** Our Airport Representatives will meet clients at YVR ensuring smooth arrival and speedy onward journey to Whistler. No need to line up, or worry about tickets.
- **Peace of Mind** Clients never miss the bus. We monitor fights and adjust departures to minimize wait times at YVR. Delays, cancellations and missed connections are not a problem.
- Fastest Way to Whistler Door to Door Service to any hotel or condo in Whistler (with check in stops if necessary). We plan transfer times around clients' flight arrival times not to a fixed schedule, minimizing airport wait times.
- **Competitive Rates -** Key Influence on client's decision to choose Whistler as a destination. We offer more flexibility as fleet based in Whistler
- **24-hour service** Clients are never left stranded if flights are delayed or connections missed.

We can provide both "Shared' and 'Private' transfers. On shared transfers clients would travel in the same vehicle as other passengers arriving at the same time in either an 11 passenger Van, a 24 passenger Minicoach or a 47 passenger coach. A private transfer would have the vehicle specifically dedicated to one client group.

## Personal Airport Meet & Greet

Our Airport Representative meets clients as they clear the secure area. The representative will be holding a sign reading "Whistler Shuttle/Whistler Connection. They will then assist in directing the client to the transfer vehicle. Emergency cell phone and pager numbers will be provided for the clients use in case of problems. Clients are then transferred to and from Whistler using chartered vehicles scheduled to provide quick and efficient service between the airport and the client's hotel.

## Shared Transfer Times

There are no set departure times from YVR. A number of clients may be arriving on any given flight, and due to the inconsistencies of luggage delivery and customs, clients may not depart immediately after being met. We anticipate that most clients will depart YVR within the half hour after being met. We *guarantee* that no client ready for departure will wait more than 1 hour after being met by our representative.

On the return transfer we allow 2 ½ hours travel time between Whistler and Vancouver Airport. We suggest clients arrive at the airport 2 ½ hours prior to International flight departure, 2 hours prior to Domestic flight departure. Therefore return transfers will depart Whistler between 4-½ hours prior and a guaranteed maximum 5 ½ hours prior to flight time. Clients wishing alternatives to these times will be accommodated where possible. Whistler departure times are provided with booking confirmation.

## Vancouver Stopovers

Transfers between Whistler and any downtown Vancouver hotel can be accommodated. Transfers between Whistler and the Vancouver hotel coincide with transfers operating to or from the airport; and clients are offered morning, mid-day and afternoon departure times.