# STHS 2019-20: Single Day Private Program Itinerary



On the evening before your heli day, stop by our Retail Shop (lower level of Hillcrest Hotel) **before 6:30pm** to be ahead of the game! Register, fill out a waiver, and select skis or a snowboard to use. If you're unable to make it the night before, please arrive at **7:30am** on the morning of your ski day to get organized.

## How your heli day will unfold...

- **7:30am Registration:** Register with a Day Heli Agent in the retail shop. If using our rental skis, bring one ski boot so our ski technicians can adjust the bindings.
- **7:30-8:15am** Breakfast: Enjoy your full buffet breakfast in the Dining Room on the main floor of the hotel. Please check in with the host(ess) before sitting down.
  - **8:15am** Avalanche Airbag rentals: (*Optional*) Guests wishing to use an avalanche airbag packpack may do so in the retail shop. A rental form is required and an instructional briefing will be provided.
  - 8:30am Meet your guide & weigh in: Your guide will meet you in the retail shop for weigh-in, safety pack, and avalanche tranceiver distribution. Be ready to ski with your ski/ board boots on, . Every skier must be weighed with their gear on to ensure we do not exceed helicopter weight safety limits. Please note that these weight restrictions may force us to split groups.

If renting, choose a set of ski poles from the boot room as you make your way to your designated shuttle van. Your rental skis/ boards will ready be in the racks outside beside the vans.

- **8:45am Safety training:** Your guide will lead you through a backcountry safety briefing before meeting the helicopter for an orientation of the machine. Once the training is complete your group will either load the helicopter directly or you will be transported by van to a staging area for pickup.
- **10:00am** Heli Skiing: Lift for first runs, then enjoy your café catered lunch in the mountains. Continue skiing until your package is complete.

\*Additional flight time can be purchased for \$3,800 + tax per hour for the Bell 407 or \$3,200 + tax per hour for the AStar.

*Please note, additional flight hours are subject to weather conditions, time restraints and group consensus.* 

**3:00-4:00pm** Après-ski - Return to Coast Hillcrest Resort for check-out at the retail shop followed by gourmet snacks and berverages.

### Contact us

Our Guest Service and Reservation agents are available daily during our operational season from 7 am to 7 pm.

Toll-free in North America 1.800.663.7080 Local 1.250.837.5378 <u>dayheli@selkirk-tangiers.com</u> www.selkirk-tangiers.com Address: 2100 Oak Drive, PO Box 130 Revelstoke, BC VOE 2S0

# **Getting Here**



Our main base is the **Coast Hillcrest Hotel**, located just off the Trans Canada Highway, 7 kilometers east of the main turnoff into Revelstoke.

If driving from the east you will see the large Hillcrest Hotel sign on the left hand side prior to reaching Revelstoke.

If driving **from the west**, keep driving past the turnoffs to get into Revelstoke and you will then see the sign on your right hand side. Oak Drive is the road leading off the Trans Canada at this point and it will lead you directly to the Hotel.

Please be sure to check <u>www.drivebc.ca</u> before you start your drive to Revelstoke to keep up to date on the latest road conditions.

**Sutton Place Hotel Shuttle:** If you are staying at the Sutton Place Hotel at the base of Revelstoke Mountain Resort, please contact us 24 hours prior to your trip to book a complimentary shuttle. This shuttle departs from the Sutton Place Hotel at 7:15am and returns from Selkirk Tangiers around 5:00pm.

**Taxi Service:** There are two main taxi services operating in Revelstoke. Mornings are busy, so pre-book the night before.

Johnnie's Taxi	250-837-3000
R Taxi	250-837-4000



# **Down Day Refund Policies**



While it is the goal at STHS for all of our guests ski their full package, some circumstances necessitate cancellation of the heli ski day, referred to as a "Down Day". There are many factors that effect if the day will be cancelled including but not limited to: inclement weather, mechanical reasons regarding the helicopter or avalanche conditions. If cancellation occurs, you will be provided with a partial or full refund, based on the following scenarios:

## **Partially Cancelled Day**

- If we start skiing and the guaranteed amount of flight time cannot be reached due to inclement weather, mechanical helicopter reasons, or avalanche conditions, STHS will refund your group at a rate \$3,800 plus tax per hour (or portion of an hour) for Private 407 packages OR \$3,200 plus tax per hour (or portion of an hour) for Private AStar packages.
- STHS will refund this directly to you at the checkout in the retail shop.

### **Down Day**

- If Selkirk Tangiers cancels the day before your trip, we will try to rebook you if possible. If we are unable to rebook, we will issue you a 100% refund.
- If Selkirk Tangiers cancels by 7:30 AM on the day of your trip, we will try to rebook you if possible. If we are unable to rebook, we will issue you a 100% refund and you can enjoy a complimentary breakfast and bagged lunch.
- If Selkirk Tangiers cancels after breakfast and safety training and rebooking is not an option, a \$100 administration fee will be kept by STHS, with the remaining balance refunded to you. The administration fee can be used as a credit towards your next Selkirk Tangiers reservation; it will be non-transferrable and valid for two years. This will be provided as a voucher directly from STHS via email. A bagged lunch and a lift ticket to Revelstoke Mountain Resort will also be provided. This lift ticket is valid any day of the current season, but is non-transferrable and cannot be resold. If you booked through a wholesale agent, refunds for the above scenarios will be delivered by the wholesale agent to you.

# Questions about your package?



### What safety equipment is required and/ or provided?

- Every skier will be provided with and required to wear a backpack containing an avalanche probe and shovel. Every other skier will carry a radio.
- All guests must use one of our Barryvox avalanche transceivers. You will practice using "transmit" and "search" modes during the safety briefing on the first morning of your heliski package.

### Do you rent skis? Snowboards? Or do I need my own?

- Ski and snowboard rentals are included in your package. Guests can use their own equipment if desired but our gear is specific for powder conditions. Please note that STHS does not offer any package discounts if clients use their own ski/snowboard equipment. We do not rent ski or snowboard boots please bring your own or rent these from a third party.
- Our ski technicians require one boot to set up skis. Please place the other boot on the drying pegs in our boot room, and we will match your boots while you're enjoying breakfast. If you register the evening before your ski day we will keep your boots drying overnight so they are ready in the morning.
- Some of our skis are equipped with touring bindings for people who have ski touring boots. However, ski selection will be limited so we recommend bringing traditional alpine ski boots if you have them.

### Where do I find my skis or snowboard in the morning?

• Ski technicians will transfer rental skis and boards to the front of the hotel. But be sure to grab a pair of powder poles if needed, located on a rack in the boot room. Once at the hotel front doors, please ensure you have the correct skis, then help your guide load them onto the van.

### Can I bring extra layers and gear?

• Guests may carry small personal items in their pack for the day if necessary. Due to weight constraints and space limitations of the helicopter, we do not allow guests to bring additional packs or heavy items.

### Can I use my GoPro, cell phone, etc.?

• Please refer to our Electronics Policy on page 6.

### Gluten free? Vegetarian? Allergies?

- Our lunches are ordered from a local caterer prior to your trip. Please include any dietary restrictions on your booking form during registration. Please call or e-mail us **at least 48 hours** in advance to make any changes.
- Our breakfast and après-ski buffets offer a wide selection of food items. If you have trouble finding something that suits your needs, a server will be happy to help.

### Where do I leave my shoes and extra gear?

• Our STHS boot room can be used for securely storing personal items while eating breakfast or out skiing.

### Where do I return my rental skis & boards?

• We will take care of the returns while you enjoy the après ski lounge. Simply leave your equipment on the racks outside at the end of your day, which will be returned to the rental shop.

#### Do I need to sign a waiver?

 As is standard in our industry, each guest is required to sign a Release of Liability Waiver prior to skiing. This will be provided during your orientation the evening before your first ski day, and must be witnessed by an STHS staff member. A copy of this waiver (in English) can be viewed on page 7 of this itinerary, and/or on our website: <u>http://www.selkirk-tangiers.com/your-trip/terms-conditions</u>. If you would like the waiver in a language other than English, please let our staff know and we will do our best to accommodate.

# **Etiquette and Safety**



At Selkirk Tangiers, safety is our main focus. Please read through these tips to help ensure everyone has a safe and enjoyable time in the mountains.

# Safety Rules

- Always listen to the guide's instructions. Don't hesitate to ask for clarification if you are uncertain.
- We are in a remote mountain environment look out for one another and work as a team.
- When skiing or boarding, choose your own fresh line, but always add your tracks to the left or right of the guide's track (guide will specify these instructions before each run). Always be aware of where you are in relation to your guide's track.
- Give a minimum 10-turns head start to the skiers or boarders ahead of you.
- NEVER SKI OR BOARD BELOW YOUR GUIDE.
- Always ski or board with a partner, your mutual safety depends on it. This is especially important in the forest, where snow immersion in tree wells can be a serious hazard.
- Do not use pole straps around your wrists/hands poles can get snagged within the trees, potentially injuring your arms or shoulders, and can act as anchors if you are caught in an avalanche.
- If you get lost from the rest of the group **REMAIN WHERE YOU ARE**, we will find you. If you keep moving the situation may become worse. In this scenario, if you have a radio please use it to try and get in touch with your guide to let them know where you are.
- **No music devices** will be permitted as they interfere with vital communications with your group and guide (*see Electronics Policy, pg.6*)
- **Cell Phones** must be on airplane mode (*see Electronics Policy, pg.6*)
- No drugs or alcohol consumption during your heli day strictly enforced. Breaking this rule will result in an early end to your heli day as you will be flown home. Please also try to limit consumption the evening before!

# Ski Courtesy

- Ski or board into re-grouping areas slowly and under control.
- Take turns going right behind your guide, in the middle of the group, and at the back.
- Always ski & board in control. Most accidents are caused by collisions with other riders or by hitting natural hazards.
- Help other group members if they have fallen and lost skis or equipment.
- When flat areas are encountered, snowboarders have more success traveling near the back of the group where they can ride in tracks made by those in front.
- If a boarder is stuck in a flatter section, skiers please lend a pole or assist with a push or helping hand.

## Other

- No items can be left in the helicopter between runs, so always ski or board with whatever you bring.
- After your package is complete, please return your transceiver to the STHS retail shop. Leave rental skis or snowboards in the rack outside where a staff member will pick them up.

# PLEASE NOTE: STHS reserves the right to remove any guest from their group if the above guidelines are not being complied with!

Please review our safety videos at the following link:

www.selkirk-tangiers.com/skiing-with-us/safety

# **Electronics Policy**



Electronic devices, metallic objects, as well as wireless signals have been found to adversely affect avalanche transceiver performance in both transmit and receive modes. The following is a list of devices which are **PROHIBITED** while skiing with Selkirk Tangiers:

## Electronics

- Audio listening devices such as ear buds or built-in helmet speakers attached to any portable listening device.
- Electronic devices with **wireless** capability e.g. GoPro Hero3+ and Smith IO Recon Goggles **with** wireless remote control. \*Note: goggles and cameras can be used but remote controls for these devices are not permitted in the skiing environment
- Heart rate monitors.
- Wrist watches with GPS capability and/or Bluetooth capability.
- Any chest-mounted electronic device e.g. chest-mounted GoPro.
- Any aerial electronic devices e.g. drone cameras

# Clothing

- Clothing with large magnetic buttons and/or large metallic belt buckles and adornments near the chest/waist.
- Electrically heated gloves.
- Any electrically heated clothing systems.

The following is a list of devices that **may** be taken into the heli skiing environment provided that the device(s) can be guaranteed to remain at least **20cm/8 inches** apart from the Barryvox transceiver at all times:

- Cellular/mobile telephones\* (see note below)
- Portable radios such as the ones issued by Selkirk Tangiers.
- Personal still picture and motion picture cameras.
- Any metal object including foil wrappers on candy bars and cigarette packages.

In the event of an **avalanche** or lost skier search the following actions must be taken by all persons involved directly in the search:

- <u>Switch off all</u> electronic equipment including cameras and cellular telephones.
- Ensure that all metal objects including electronics and cellular telephones remain at least **50cm/20** inches from the searching Barryvox transceivers.

### \*A Special Note on Cellular/Mobile Phones

It is important to note that there is no cellular service in our helicopter skiing terrain. Using the phone as a camera is allowed provided the following conditions are met:

- Cell/mobile phones taken into the heli ski environment must be switched to **AIRPLANE MODE** with wifi and blue tooth capability disabled.
- The phone must be kept a minimum **20cm/8 inches** away from the Barryvox transceiver at all times.

# Selkirk Tangiers Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity Agreement



INITIAL SAMPLE

#### WILDERNESS ACTIVITIES

RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT (hereinafter the "Release Agreement")

BY SIGNING THIS RELEASE AGREEMENT, YOU WILL WAIVE OR GIVE UP CERTAIN LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE OR CLAIM COMPENSATION FOLLOWING AN ACCIDENT

PLEASE READ CAREFULLY

Name	Last			Rine			
Address	Street.		cay		Providitate		
	Country	Postal/Zip Code	Email (optional)		Date of Bit	t: Day / Month / Year	Ape

TO: REVELSTOKE MOUNTAIN RESORT LIMITED PARTNERSHIP, SELKIRK TANGIERS HELICOPTER SKIING LLP, NORTHLANDS PROPERTIES CORPORATION, REVELSTOKE CAT SKI INC., MUSTANG HELICOPTERS INC., SELKIRK MOUNTAIN HELICOPTERS LTD., ARROW HELICOPTERS INC., HER MALESTY THE QUEEN IN RIGHT OF THE PROVINCE OF BRITISH COLUMBIA, AND CANADIAN POWDER SKIING INC., MOUNTAIN SPORTS DISTRIBUTION., and their parent companies, subsidiaries, affiliates, respective directors, officers, employees, guides, agents, independent contractors, subcontractors, representatives, shareholders, successors and assigns other guests and all helicking garticipants (all of whom are herehander colectively referred to as the "Releaseos").

#### DEFINITIONS

In this Release Agreement, the term "wilderness activities" shall include all activities, accommodation, transportation, events and services provided, arranged, organized, conducted, sponsored or authorized by the Releasees and shall include but is not limited to: skiing, snowboarding, snowmobiling, hiking, snowshoeing and other form of backcountry travel; rental or use of skis, snowboards or other equipment; demonstrations; orientational and instructional courses; loading, unloading and travel by or movement in or around helicopters, snowcabs, snowmobiles and motor vehicles; and other activities, events and services in any way connected with or related to wilderness activities.

#### AVALANCHE AIRBAG SYSTEM

The Avalanche Airbag System ("AAS") consists of a backpack integrating an airbag system which is inflated by manually pulling an activation handle. Once inflated, an AAS may assist in keeping a person caught in an avalanche closer to the surface, thus potentially increasing the chances of survival. The AAS may not always inflate and may not protect the user against trauma during an avalanche.

ASSUMPTION OF RISKS - AVALANCHES, ALPINE TERRAIN, WILDERNESS TRAVEL, WEATHER ETC. I am aware that wildemess activities involves risks, dangers and hazards. Avaianches occur frequently in the terrain used for wildemess activities and may be caused by natural forces or by persons favelling through the terrain. I acknowledge and accept that the Releases may fail to precive whether the algine terrain is safe for wildemess activities or whether an avaianche may occur. The terrain used for wildemess activities is uncontrolled, unmarked, not inspected and involves many risks, dangers and hazards in addition to that of avaianche. These may include, but are not limited to: corrices; creases; clifts; trees, tree wells and tree stumps; creeks; rocks; boulders; forest deadfall; holes and depressions on or below the snow surface; clifts; variable and difficult snow conditions; snowcat roads and road banks, fences, and other man-made structures; snow immersion; impact or collision with other persons or objects; becoming lost or separated from one's party or guide; negligence of other persons, including other guest; and NEGLIGENCE ON THE PART OF THE RELEASEES. I UNDERSTAND THAT NEGLIGENCE INCLUDES FAILURE ON THE PART OF THE RELEASEES TO TAKE REASONABLE STEPS TO SAFEGUARD OR PROTECT ME FROM THE RISKS, DANGERS AND HAZARDS OF WILDERNESS ACTIVITES. Communication in the alpine terrain is difficult and in the event of an accident, rescue and medical treatment may not be available. Alpine westher conditions may be extreme and can change rapidly and without warning, making travel by helicopter, snowcat or snowmobile hazardous.

I AM AWARE OF THE RISKS, DANGERS AND HAZARDS ASSOCIATED WITH WILDERNESS ACTIVITIES AND I FREELY ACCEPT AND FULLY ASSUME ALL SUCH RISKS, DANGERS AND HAZARDS AND THE POSSIBILITY OF PERSONAL INJURY, DEATH, PROPERTY DAMAGE OR LOSS RESULTING THEREFROM.

#### NOTICE TO \$NOWBOARDER\$ AND TELEMARK \$KIER\$ - INCREASED RISK

Unlike alpine ski boot/binding systems, snowboard and some telemark boot/binding systems are not designed or intended to release and will not release under normal circumstances. The use of a safety strap or retention device by snowboarders or telemark skiers without ski brakes will increase the risk of not surviving an avalanche.

#### RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

In consideration of THE RELEASEES allowing me to participate in wildemess activities, i hereby agree as follows:

- 1. TO WAIVE ANY AND ALL CLAIMS that I have or may in the future have against THE RELEASEES and TO RELEASE THE RELEASEES from any and all liability for any loss, damage, expense or injury including dealth that I may suffer or that may next of kin may suffer as a result of my participation in wilderness activities, DUE TO ANY CAUSE WHATSGEVER, INCLUDING NEGLIGENCE, BREACH OF CONTRACT, OR BREACH OF ANY STATUTORY OR OTHER DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER THE OCCUPIERS LIABILITY ACT, R.S.B.C. 1996, c. 337, ON THE PART OF THE RELEASEES. I UNDERSTAND THAT NEGLIGENCE INCLUDES FAILURE ON THE PART OF THE RELEASEES TO TAKE REASES. I UNDERSTAND THAT NEGLIGENCE INCLUDES FAILURE ON THE PART OF THE RELEASEES TO TAKE REASENS TO SAFEGUARD OR PROTECT ME FROM THE RISKS, DANGERS AND HAZARDS OF WILDERNESS ACTIVITIES REFEREED TO ABOVE;
- TO HOLD HARMLESS AND INDEMNIFY THE RELEASEES from any and all liability for any property damage or personal injury to any third party resulting from my participation in wildeness activities;
- This Release Agreement shall be effective and binding upon my heirs, next of kin, executors, administrators, assigns and representatives, in the event of my death or incapacity;
- 4. This Release Agreement and any rights, duties and obligations as between the parties to this Release Agreement shall be governed by and interpreted solely in accordance with the laws of the Province of British Columbia and no other jurisdiction; and
- Any itigation involving the parties to this Release Agreement shall be brought solely within the Province of British Columbia and shall be within the exclusive jurisdiction of the Courts of the Province of British Columbia.

In entering into this Release Agreement I am not relying on any oral or written representations or statements made by the Releasees with respect to the safety of wildemess activities, other than what is set forth in this Release Agreement.

I CONFIRM THAT I HAVE READ AND UNDERSTOOD THIS RELEASE AGREEMENT PRIOR TO SIGNING IT, AND I AM AWARE THAT BY SIGNING THIS RELEASE AGREEMENT I AM WAIVING CERTAIN LEGAL RIGHTS WHICH I OR MY HEIRS, NEXT OF KIN, EXECUTORS, ADMINISTRATORS, ASSIGNS AND REPRESENTATIVES MAY HAVE AGAINST THE RELEASEES.

Dated this da	y of	20
Signature of Witness		
Please Print Name		

Signature of Guest	SAMPLE	
Please Print Name		
Signature of Parent of	r Guardian if Guast is Under Age 19	

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