## STHS 2020-21: Small Group Program Itinerary

The safety of our guests and team members continues to be our highest priority at Selkirk Tangiers Heli Skiing. As a valued guest, we want you to feel safe, comfortable, and confident throughout your experience with us. To elevate our existing high standards of hygiene and cleanliness, we have developed the Selkirk Tangiers Pure Clean program. For updates on STHS & Hillcrest Hotel COVID-19 protocols, please refer to Page 5 of the itinerary and our website.

Please check-in at the front desk of the Coast Hillcrest Hotel in the afternoon prior to your first day of heli skiing or riding. Directly after your check in, you will be met by a STHS representative to perform a COVID Health Check following the BC Interior Health Guidelines. At this time we will review our COVID-19 protocols and client expectations with you. Two masks will also be provided to you. One mask is intended for you to wear in the common area of the Hillcrest Hotel, including the STHS retail area. The second mask, a "Filtered Neck Tube" (with 99.85% PFE) to be worn while in the STHS shuttle van, in the helicopter or when you cannot maintain the 2-meter distance. Once you are settled in, make your way to the retail and ski shop located on the lower level to select your powder skis or snowboard with our expert technicians. You should bring your ski or snowboard boots at this time if you intend on using our equipment (rental is included in your package). An orientation will commence at 6:30pm including signing of the STHS waiver, "Release of Liability, Waiver of Claims, Assumptions or Risks and Indemnity Agreement", a sample of which can be found at the end of this itinerary. At the orientation, a guest services representative will welcome you to our operation, outline meeting times for the morning, describe a typical day of heli skiing and riding, and show an informative safety video. A guide will also be present to inform you of the weather forecast as well as current snow and ski/riding conditions. Dinner will follow in the Hillcrest Hotel Dining Room.

As the situation with Covid-19 is still developing, the STHS reservations team will provide you with an update of any changes in our operating practices one week prior to your arrival.

## Schedule for Day 1 of your Package

7:00-8:15	Breakfast in the Hillcrest Hotel Dining Room (main floor).
8:15	Meet your guide in the Retail Shop at a pre- established time (lower level) for introductions and weigh-in. You should be fully dressed and ready to go outside (winter boots provided).
8:30-9:45	Your guide will lead you through a backcountry safety briefing before meeting the helicopter for an orientation of the aircraft. Once training is complete, you will return to the hotel to finalize what you need for the day and make sure you have all your gear (including ski/snowboard boots).

**10:00 -10:15** Lift for 1<sup>st</sup> run and ski until lunch.

Lunch in the mountains and then continue skiing.

**~3:00-4:00** Après-ski at the Hillcrest for snacks and beverages. Timing for apres is an estimate, dependant on time of year and weather/ski conditions.

Dinner time will be posted daily on the information board on the lower level of the hotel.

## Schedule for Day 2 and Beyond

On the subsequent days of your package, breakfast begins at 6:30 am in the Hillcrest Hotel Dining Room. Be sure to meet your guide dressed and ready to ski in the hotel lobby at **8:15am** unless otherwise directed.



At the conclusion of your final day of skiing, please return your transceiver to the retail shop. You should also close your account at this time if you have any retail items or accommodation charges pending. And be sure to come see us in the reservations office just off the hotel lobby to book your trip for next season!

## **Getting Here**

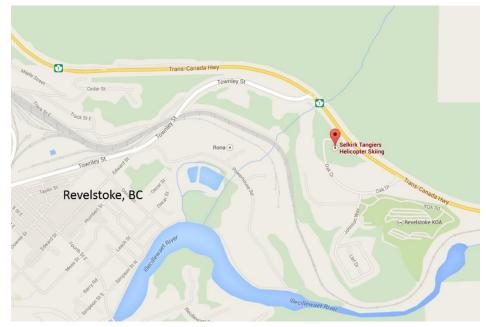
Our main base is the **Coast Hillcrest Hotel**, located just off the Trans Canada Highway, 7 kilometers east of the main turnoff into Revelstoke.

- If driving **from the east** you will see the large Hillcrest Hotel sign on the left hand side prior to reaching Revelstoke.
- If driving **from the west**, keep driving past the turnoffs to get into Revelstoke and you will then see the sign on your right hand side. Oak Drive is the road leading off the Trans Canada at this point and it will lead you directly to the Hotel.

Please be sure to check <u>www.drivebc.ca</u> before you start your drive to Revelstoke to keep up to date on the latest road conditions.

**Taxi Service:** There are two main taxi services operating in Revelstoke. Mornings are busy, so pre-book the night before.

Johnnie's Taxi- 250-837-3000 R Taxi- 250-837-4000



### Contact us

Our Guest Service and Reservation agents are available daily during our operational season from 7 am to 5 pm.

Toll-free in North America 1.800.663.7080 Local 1.250.837.5378 reservations@selkirk-tangiers.com www.selkirk-tangiers.com

Address:

2100 Oak Drive, PO Box 130 Revelstoke, BC VOE 2S0

## **Refund & Cancellation Policies**



## **Refund Policy**

Every multi-day heli package with Selkirk Tangiers includes a certain amount of guaranteed vertical meters. If the guaranteed vertical target is not reached during your visit due to inclement weather, mechanical helicopter reasons or avalanche conditions, you will be refunded at a rate of \$190 plus tax per 1,000 vertical meters. We do not refund guests who do not reach the guaranteed vertical amount due to poor skiing ability or fitness, illness or injury. If you choose not to ski on any given day during your package, you will still be charged for the minimum meters skied by your group.

Package	Vertical Meters Included	Vertical Meters Guaranteed*
Small Group 3 Day	Unlimited	9,000

\*When calculating the amount you would be refunded if you were unable to ski the vertical included with your package for the reasons listed above, use the "guaranteed" amount. For example:

- You were booked on a 3 Day Small Group Package with a guarantee of 9,000 vertical meters.
- If due to inclement weather, mechanical helicopter reasons, or avalanche hazard, you were only
  able to ski 7,500 vertical meters over the length of your package.
   Therefore, the difference between the guaranteed 9,000 vertical meters on your package and
  what you skied was 1,500 vertical meters. You would be refunded \$285 (\$190. X 1.5) plus tax

## **Conditional Credit Policy**

In rare cases, circumstances can arise that impact the total amount of vertical that can be skied during a heli ski trip with Selkirk Tangiers. In these situations, STHS will provide a conditional credit to guests. It is provided if, for reasons of mechanical breakdown, inclement weather or avalanche conditions, you have skied less than:

<u>Package</u>	Vertical Meters Guaranteed	Credit Refund
Small Group 3 Day	7500	\$500

This credit is in *addition* to the vertical meter refund. This will be kept on account with STHS and can be used towards future STHS heliski package bookings within the next two years. After two years the credit will expire and is non-refundable. The credit is also non-transferrable and applies to the person who made the original booking only.

## Questions about your package?



### What safety equipment is required and/ or provided?

- Every skier will be provided with and required to wear a backpack containing an avalanche probe and shovel. Every other skier will carry a radio.
- All guests must use one of our Barryvox avalanche transceivers. You will practice using "transmit" and "search" modes during the safety briefing on the first morning of your heliski package.

#### Do you rent skis? Snowboards? Or do I need my own?

- Ski and snowboard rentals are included in your package. Guests can use their own equipment if desired
  but our gear is specific for powder conditions. Please note that STHS does not offer any package discounts
  if clients use their own ski/snowboard equipment. We do not rent ski or snowboard boots please bring
  your own or rent these from a third party.
- After checking into the hotel, visit our Retail & Rental shop to view our rental fleet and get your rental equipment set up with our team of ski technicians.
- Some of our skis are equipped with touring bindings for people who have ski touring boots. However, ski selection will be limited so we recommend bringing traditional alpine ski boots if you have them.

#### Where do I find my skis or snowboard in the morning?

- On day 1, your rental skis or board will be in the STHS boot room. Grab your gear and bring it with you when you depart meet your group and guide at the hotel front doors to depart.
- At the end of each heli day, put your equipment on the rack designated for your group, which will be securely stored overnight in the boot room and brought upstairs in the mornings before skiing on the subsequent days of your package.

### Can I bring extra layers and gear?

• Guests may carry small personal items in their pack for the day if necessary. Due to weight constraints and space limitations of the helicopter, we do not allow guests to bring additional packs or heavy items.

#### Can I use my GoPro, cell phone, etc.?

• Please refer to our Electronics Policy on page 6.

#### Gluten free? Vegetarian? Allergies?

 Our lunches are ordered from a local caterer prior to your trip. Please include any dietary restrictions on your booking form during registration. Please call or e-mail us at least 48 hours in advance to make any changes.

#### Where do I leave my shoes and extra gear?

• If items cannot be left in your hotel room, our STHS boot room can be used for securely storing or drying items while you are out skiing.

### Where do I return my rental skis or snowboard?

 After your last heli day, simply leave your skis or board on the same group rack you've been using through the whole package. Our staff will tune them up and return them into our rental fleet while you enjoy your final apres!

### Do I need to sign a waiver?

As is standard in our industry, each guest is required to sign a Release of Liability Waiver prior to skiing. This will be provided during your orientation the evening before your first ski day, and must be witnessed by an STHS staff member. A copy of this waiver (in English) can be viewed on page 8 of this itinerary, and/or on our website: <a href="http://www.selkirk-tangiers.com/your-trip/terms-conditions">http://www.selkirk-tangiers.com/your-trip/terms-conditions</a>. If you would like the waiver in a language other than English, please let our staff know and we will do our best to accommodate.

## **Etiquette and Safety**

### Covid-19



The safety of our guests and team members continues to be our highest priority at Selkirk Tangiers Heli Skiing. As a valued guest, we want you to feel safe, comfortable and confident throughout your experience with us. To elevate our existing high standards of hygiene and cleanliness, we have developed the Selkirk Tangiers Pure Clean program.

- All guests will be required to complete a pre-trip questionnaire 24 hours prior to participation as well as daily health evaluations in accordance with requirements set out by our provincial health authority throughout their stay.
- All guests will be required to complete an orientation upon arrival familiarizing themselves with cleanliness procedures and protocols to be followed throughout their stay.
- All guests will be designated a "cohort" of up to 5 people, including their guide. Guests will remain with their cohort while skiing and dining throughout their stay.
- STHS will provide you with 2 COVID-19 Masks. One mask is intended for you to wear at all times within the common area of the Hillcrest Hotel, including the STHS retail area. The second mask, a "Filtered Neck Tube" (with 99.85% PFE) is to be worn while in the STHS shuttle van, in the helicopter or when you cannot maintain the 2-meter distance.
- For updates on STHS & Hillcrest Hotel COVID-19 protocols, please refer to our website.

## **Safety Rules**

- Always listen to the guide's instructions. Don't hesitate to ask for clarification if you are uncertain.
- We are in a remote mountain environment look out for one another and work as a team.
- When skiing or boarding, choose your own fresh line, but always add your tracks to the left or right of the guide's track (guide will specify these instructions before each run). Always be aware of where you are in relation to your guide's track.
- Give a minimum 10-turns head start to the skiers or boarders ahead of you.
- NEVER SKI OR BOARD BELOW YOUR GUIDE.
- Always ski or board with a partner, your mutual safety depends on it. This is especially important in the forest, where snow immersion in tree wells can be a serious hazard.
- Do not use pole straps around your wrists/hands poles can get snagged within the trees, potentially injuring your arms or shoulders, and can act as anchors if you are caught in an avalanche.
- If you get lost from the rest of the group **REMAIN WHERE YOU ARE**, we will find you. If you keep moving the situation may become worse. In this scenario, if you have a radio please use it to try and get in touch with your guide to let them know where you are.
- **No music devices** will be permitted as they interfere with vital communications with your group and guide (see Electronics Policy, pg.7)
- **Cell Phones** must be on airplane mode (see Electronics Policy, pg.7)
- No drugs or alcohol consumption during your heli day strictly enforced. Breaking this rule will result in
  an early end to your heli day as you will be flown home. Please also try to limit consumption the evening
  before!

## **Ski & Board Courtesy**

- Ski or board into re-grouping areas slowly and under control.
- Take turns going right behind your guide, in the middle of the group, and at the back.
- Always ski & board in control. Most accidents are caused by collisions with other riders or by hitting natural hazards.
- Help other group members if they have fallen and lost skis or equipment.
- When flat areas are encountered, snowboarders have more success traveling near the back of the group where they can ride in tracks made by those in front.
- If a boarder is stuck in a flatter section, skiers please lend a pole or assist with a push or helping hand.

### Other

- No items can be left in the helicopter between runs, so always ski or board with whatever you bring.
- After your package is complete, please return your transceiver to the STHS retail shop. Leave rental skis or snowboards in the rack outside where a staff member will pick them up.

PLEASE NOTE: STHS reserves the right to remove any guest from their group if the above guidelines are not being complied with!

Please review our safety videos at the following link:

www.selkirk-tangiers.com/skiing-with-us/safety

## **Electronics Policy**

Electronic devices, metallic objects, as well as wireless signals have been found to adversely affect avalanche transceiver performance in both transmit and receive modes. The following is a list of devices which are **PROHIBITED** while skiing with Selkirk Tangiers:

## **Electronics**

- Audio listening devices such as ear buds or built-in helmet speakers attached to any portable listening device.
- Electronic devices with wireless capability e.g. GoPro Hero3+ and Smith IO Recon Goggles with wireless
  remote control. \*Note: goggles and cameras can be used but remote controls for these devices are not
  permitted in the skiing environment
- Heart rate monitors.
- Wrist watches with GPS capability and/or Bluetooth capability.
- Any **chest-mounted** electronic device e.g. chest-mounted GoPro.
- Any aerial electronic devices e.g. drone cameras

## **Clothing**

- Clothing with large magnetic buttons and/or large metallic belt buckles and adornments near the chest/waist.
- Electrically heated gloves.
- Any electrically heated clothing systems.

The following is a list of devices that may be taken into the heli skiing environment provided that the device(s) can be guaranteed to remain at least 20cm/8 inches apart from the Barryvox transceiver at all times:

- Cellular/mobile telephones\* (see note below)
- Portable radios such as the ones issued by Selkirk Tangiers.
- Personal still picture and motion picture cameras.
- Any metal object including foil wrappers on candy bars and cigarette packages.

In the event of an **avalanche** or lost skier search the following actions must be taken by all persons involved directly in the search:

- **Switch off all** electronic equipment including cameras and cellular telephones.
- Ensure that all metal objects including electronics and cellular telephones remain at least **50cm/20** inches from the searching Barryvox transceivers.

## \*A Special Note on Cellular/Mobile Phones

It is important to note that there is no cellular service in our helicopter skiing terrain. Using the phone as a camera is allowed provided the following conditions are met:

- Cell/mobile phones taken into the heli ski environment must be switched to AIRPLANE MODE with wifi
  and blue tooth capability disabled.
- The phone must be kept a minimum 20cm/8 inches away from the Barryvox transceiver at all times.

# Selkirk Tangiers Release of Liability, Waiver of Claims, Assumption of Risks and Indemnity **Agreement**



WILDERNESS ACTIVITIES

#### RELEASE OF LIABILITY, WAIVER OF CLAIMS,

ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT (hereinafter the "Release Agreement")

BY SIGNING THIS RELEASE AGREEMENT YOU WILL WAIVE OR GIVE UP CERTAIN LEGAL RIGHTS, INCLUDING THE RIGHT TO SUE FOR NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF THE OCCUPIER'S LIABILITY ACT OR CLAIM COMPENSATION FOLLOWING AN ACCIDENT

#### PLEASE READ CAREFULLY!

THIS RELEASE AGREEMENT SHALL APPLY TO ALL FUTURE PARTICIPATION IN WILDERNESS ACTIVITIES

Name	Last SAMPLE		First				
Address	Street			City			
	Country	PostaliZia Code	Email (patio	ma()	Date of Sint	to Day / Hards / Year	Ago

SELKIRK TANGIERS HELICOPTER SKIING LLP 0788087B.C. Ltd., REVELSTOKE MOUNTAIN RESORT LIMITED PARTNERSHIPNORTHLANDS PROPERTIES CORPORATION, MUSTANG HELICOPTERS INC., SELKIRK MOUNTAIN, HELICOPTERS LTD., ARROW HELICOPTERS INC., CANADIAN POWDER SKINNG INC., MOUNTAIN SPORTS DISTRIBUTION. HER MAJESTY THE QUEEN IN RIGHT OF THE PROVINCE OF BRITISH COLUMBIA, and their pare companies, subsidiaries, affiliates, respective directors, officers, employees, guides, agents, independent contractors, subcontractors, representatives, successors, assigns, other guests and all helisking participants (all of whom are hereinafter collectively referred to as the "Releasees").

in this Release Agreement, the term "wilderness activities" shall include all activities, accommoda provided, arranged, organized, conducted, sponsored or authorized by the Releasess and shall include the sponsored or suthorized by the Releasess and shall include the sponsored or such as shall include the sponsored or such as sponsored or such as the sponsored or such

#### AVALANCHE AIRBAG SYSTEM

AVALANCHE AIRBAG SYSTEM

The Avalanche Airbag System ("AAS") consists of a backpack integrating an airbag system with a inflated by manually pulling an activation handle. Once inflated, an AAS may assist in keeping a person caught in an avalance of survival. The AAS may not always inflate and may not protect the user a gaggar trainal surfin are stainache.

ASSUMPTION OF RISKS - AVALANCHES, ALPINE TERRAIN WILDERNESS TFAVEL, WEATHER ETC. I am aware that wilderness activities involves fisks, dangers and hazards. Avalanches occult enterties are that the Releasees may fail to predict whether the caused by natural forces or by persons traveling through the terrain fact specified and enterties and may be caused by natural forces or by persons traveling through the terrain fact specified and enterties and through the terrain fact specified and enterties and through the terrain fact of the persons traveling through the terrain fact of the persons traveling through the terrain fact of the persons that the Releasees may fail to predict whether the adjanct to the persons that the Releasees may fail to predict whether the caused by natural forces or by persons traveling through the persons that the Releasees may fail to predict whether the adjanct to the persons that the Releasees may fail to predict whether the cornices; created and involves many stakes, dangers and hazards and the standard advalanche. These may include, but are not limited to cornices; creates the standard and involves many stakes, dangers and hazards. These may include, but are not limited to cornices; creates a standard and involves many stakes, dangers and hazards. These may include, but are not limited to cornices; creates a structures; snow immersion; impact or control of other persons, we have a structured through viruses, bacteria, parasites, and fungl which may be transmitted through direct or indirect contact; or amount for ur, respectively of the release of the persons, helding other guests; and NEOLIGENCE ON THE PART OF THE RELEASES TO TAKE REA and can change rapidly and without warning, making travel by helicopter, snowcat or

snowmobile hazardous. I AM AWARE OF THE RISKS, DANGERS AND HEZARDS ASSOCIATED WITH WILDERNESS ACTIVITIES AND I FREELY ACCEPT AND FULLY ASSUME ALL SUCH RISKS, DANGERS AND AZARDS AND THE POSSIBILITY OF PERSONAL INJURY, DEATH, PROPERTY DAMAGE OR LOSS RESULTING THEREFROM

#### NOTICE TO SNOWBOARDERS AND TELEMARK SKIERS - INCREASED RISK

Unlike alpine ski boot/binding systems, snowboard and some telemark boot/binding systems are not designed or intended to release and will not release under normal circumstances. The use of a safety strap or retention device by snowboarders or telemark skiers without ski brakes will

#### RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

consideration of THE RELEA SEES allowing me to participate in wilderness activities, I hereby agree as follows:

- TO WAIVE ANY AND ALL CLAIMS that I have or may in the future have against THE RELEASEES and TO RELEASE THE RELEASEES from any and all liability for any loss, damage, expense or injury including death that I may suffer or that my next of kin may surfer as a result of my participation in widerness activities, DUE TO ANY CAUSE WHATSOEVER, INCLUDING NEGLIGENCE, BREACH OF CONTRACT, OR BREACH OF ANY STATUTIONY OR OTHER DUTY OF CARE, INCLUDING ANY DUTY OF CARE OWED UNDER THE OCCUPIERS LIABILITY ACT, R.S.B.C. 1996, c. 337, ON THE PART OF THE RELEASES. I UNDERSTAND THAT REGLIGENCE INCLUDES FAILURE ON THE PART OF THE RELEASES TO TAKE REASONABLE STEPS TO SAFEGUARD OR PROTECT ME FROM OR WARN ME OF THE RISKS, DANGERS AND HAZARDS OF PARTICIPATING IN WILDERNESS ACTIVITIES;
- TO HOLD HARMLESS AND INDEMNIFY THE RELEASEES from any and all liability for any property damage or personal injury to any third arty resulting from my participation in wilderness activities;
- This Release Agreement shall be effective and binding upon my heirs, next of kin, executors, administrators, assigns and representatives, in the event of my death or incapacity;
- This Release Agreement and any rights, guties and obligations as between the parties to this Release Agreement shall be governed by and interpreted solely in accordance with the laws of British Columbia and no other jurisdiction; and
- Any litigation involving the parties to this Release Agreement shall be brought solely within British Columbia and shall be within the exclusive jurisdiction of the Courts of British Columbia.

in entering into this Release Agreement I am not relying on any oral or written representations or statements made by the Releasees with respect to the safety of wilderness activities, other than what is set forth in this Release Agreement.

I CONFIRM THAT I HAVE READ AND UNDER STAND THIS RELEASE AGREEMENT AND I AM AWARE THAT BY SIGNING THIS RELEASE AGREEMENT I AM WAIVING CERTAIN LEGAL RIGHTS WHICH I OR MY HEIRS, NEXT OF KIN, EXECUTORS, ADMINISTRATORS, AS SIGN AND REPRESENTATIVES MAY HAVE AGAIN STITHE RELEASEES. I ACKNOWLEDGE THAT THIS RELEASE AGREEMENT SHALL APP TO ALL FUTURE PARTICIPATION IN WILDERNESS ACTIVITIES.

Dated thrs day of	Signature of Guest		
Signature of Witness	Please Print Name		
Please Print Name of Witness	Signature of Parent or Guardian if Guest is Under Ase 19		

5338807/ROBERT KENNEDY/0620