



TOUROPERATOR GOLF CONTRACT 2022

GOLF PLAYER, S.L. with VAT identification n° B-80024565 and business address located in Urb. Alhaurín Golf. Calle Severiano Ballesteros, s/n. CASA CLUB. 29120 Alhaurín el Grande (Málaga), represented by D. JUAN LUIS MOWINCKEL VARGAS-ZUÑIGA, acting as legal representative, referred to hereafter as “**Alhaurín Golf**” as the First Party.

And Voyages Gendron Golf
with business name Voyages Gendron | Flextour
VAT identification n° and business address and located in 1465 Boul. Mgr-Langlois, Valleyfield, QC, J6S 1C2 Canada
represented by Eve Bourdeau
acting as Golf Department Director of said Company, referred to hereafter as the “Tour Operator” as the Second Party.

TOUROPERATOR CONDITIONS 2022

The exceptional circumstances of this year 2022 do not allow us to offer closed prices in the coming months for the traditional golf Seasons on the Costa del Sol.

Alhaurín Golf has published the prices for the public, month by month and for the entire year 2022 in the online Reservations of the website.

The Tour Operator will have a 20% discount on said prices published in the Online Reservations on the website, for each category of Tee Times available.

GENERAL CONDITIONS

RESERVATIONS:

1. **Alhaurín Golf** will give to the Tour Operator an access key in the reservation system of the Alhaurín Golf web.
2. The Tour Operator will make reservations directly in the **Alhaurín Golf** system for its Clients tee-times on the 18-hole course according to the availability of tee-times of each date.
3. Reservations will be confirmed once made by the Tour Operator with their access key on the Alhaurín Golf website with the data of each customer requested on it and for the dates and services available every times.
4. Reservations requests could also be sent to reservas@alhauringolf.com
5. Reservations made by phone are not valid until a written confirmation has been received.

6. The Tour Operator will receive a confirmation for each booking made and will give each client the corresponding voucher.

VOUCHERS:

7. **The client must hand in the voucher in the pro-shop before tee-off time.**
Failure to hand in the voucher will lead to the client being charged the rack rate.
8. The voucher must include the lead-name, number of players, confirmed date and tee-time.
9. All vouchers must be signed and stamped by the Tour Operator or Agency.

GOLF COURSE RULES:

10. T-shirts, jeans, tennis shoes, bathing shorts are not allowed on the course.
11. Players must be at the golf course at least 20 minutes prior to the tee-off time. Players arriving late may not be permitted to play and are not entitled to refund. It is the responsibility of the players to arrive punctually at their tee-time.
12. Players may be paired together in groups of 3 or 4 players.
13. The official Golf Rules and "Etiquette" must be respected on the golf course.
Failure to comply with golf rules may result in players being told to leave the golf course.
14. Players must be in possession of their handicap certificate, which may be requested by the Marshall.

RAIN DAYS PROCEDURE

15. In case of Rainy Days the "Tour Operator" will not be refunded. Alhaurin Golf will offer the clients the following possibilities:

a) To wait until the rain stops or to stop the game and continue when the rain stops.

b) To get a Rain Voucher valid for 2 years from the original booking to be used depending on the season of the former reservation.

Rain Vouchers will be issued for 18 holes if the players stop the game between hole 1 and 9. Or for 9 holes if they stop between hole 10 and 15. No Rain Voucher will be issued after playing the 16th hole.

CANCELLATIONS & NO SHOWS:

16. All cancellations and modifications must be made in writing to reservas@alhauringolf.com

17. Minimum cancellation periods: Less than 8 people: 48 hours / 8 people and over: 7 days

18. Cancellations or modifications made outside these periods will be considered "NO SHOW" and the full green-fee will be charged.

ADVERTISING: Pictures and description of Alhaurin Golf must be published in a preferential position in the "Tour Operator" web site or brochures at no cost for Alhaurin Golf.

PAYMENT CONDITIONS:

All green-fees must be prepaid under your chosen the conditions with a tick:

☐ **BANKT TRANSFER:**

Bank transfer has to be made to the following account **7 DAYS BEFORE THE DAY OF PLAY**

IBAN: ES98 3025 0003 9114 3335 3966

SWIFT: CDENESBBXXX

☐ **CREDIT CARD**

Payment will be debited through the following credit card details **2 DAYS BEFORE THE DAY OF PLAY**

CREDIT CARD N°3787 945487 34005.....

Expiry date:12/23..

Holder Name:.....Bernard Gendron Voyages Bernard Gendron INC.....

Credit cards accepted: Visa, Master Card, and Amex. These credit card details will be kept for the full period of this contract.

In addition, and to secure future Tee Times at a pre-set price, the Tour Operator may make a prepayment of a certain amount of Tee Times at a price agreed with the CLUB in each case.

Alhaurin Golf is not obliged to refund the "Tour Operator" rate, once the payment has been done if any modification or cancellation is carried out afterwards. The amount paid will be kept as a credit for next bookings or discounted in the next booking.

Alhaurin Golf will issue an invoice at the end of the month for the total amount of the contracted services.

CONTRACT VALIDITY:

19. The rates for this contract are 21 % VAT included. Any change of VAT that applies during the year will be passed automatically to the rates.
20. Failure to comply with the mentioned terms of this contract may result in the termination of this contract and the cancellation of already confirmed tee times.
21. Alhaurin Golf reserves the right to modify rates without prior notice.
22. The Tour Operator agrees to keep the terms and conditions mentioned on this contract as CONFIDENTIAL.
23. This contract will be valid once we receive it by post to Ctra. MA-387 km. 3.4 Alhaurin el Grande- Mijas, 29120 Alhaurin el Grande, Málaga, Spain at the attention of the commercial department or scanned and received to reservas@alhauringolf.com
24. Reservations made before the contract is signed and returned will be confirmed at the Rack Rates.

Date:..... January 26, 2022.....

Alhaurin Golf

(stamp and signature)

The Tour Operator

(stamp and signature)