

**Charter quotes are based on the confirmed itinerary. Any changes requested inside of 72 hours before the date of service are subject to full forfeiture of the reservation charge.

Reservation Management:

Shuttle Seats are required to be booked 72 hours in advance of the scheduled departure day. If no seats are booked 72 hours in advance, then the shuttle will not operate at the scheduled time.

Tour Operators *must* send a reservation request to Sun Star Shuttle with the following information in order for a booking to be completed and confirmed:

- 1. Client Name
- 2. Wholesale # / Company #
- 3. Name & Age of Guest(s) Travelling on the Shuttle
- 4. Date of travelling
- 5. Flight # & Flight Time
- 6. Accommodation location in Sun Peaks including unit #
- 7. If the accommodation has been booked through Bear Country, please inform the office so we can arrange for the shuttle to stop at their office to check in and then continue onwards to the accommodation

With a dedicated Reservation team, we ensure that bookings are handled efficiently and effectively. We have developed in-house software and systems which are capable of processing bookings within 24 hours.

Kamloops Winter Flight Schedule:

Please view the tentative flight schedule from 2019/2020 - <u>we anticipate this schedule to change</u> due to Air Canada Flight adjustments that often occur in the months of September and October. Finalized flight schedules are usually sent out by Air Canada at the beginning of November.

**Sun Star Shuttle requests that Tour Operators inform us promptly of any flight changes to bookings.

Please note: the 2020/2021 schedule has not yet been released due to COVID-19

ARRIVAL FLIGHTS (as of 2019/2020, subject to change)					
Shuttle Time	Flight #	Flight Time	Flight Shared Codes		
8:10 Kam to SP	AC 8190	7:59	NZ4566		
11:05 Kam to SP	WS 3111	10:35			
12:15 Kam to SP	AC8425	11:41			



13:30 Kam to SP	AC8192	13:04	NZ4562
15:00 Kam to SP	WS3115	14:40	
15:00 Kam to SP	AC8194	14:49	NZ4564
19:15 Kam to SP	AC8196	18:44	NZ4770
20:30 Kam to SP	AC8427	20:15	
22:30 Kam to SP	AC8198	22:19	
24:00 Kam to SP	WS3241	23:50	

DEPARTURE FLIGHTS (as of 2019/2020, subject to change)					
Shuttle Time	Flight #	Flight Time	Flight Shared Codes		
4:00 SP to Kam	WS3208	6:05	QF3586/DL7633		
4:00 SP to Kam	AC8189	6:25	NZ4837		
4:00 SP to Kam	AC8424	7:25			
6:00 SP to Kam	AC8191	8:30	NZ4833		
8:00 SP to Kam	WS3213	11:10	WS3314/KLM9609		
9:30 SP to Kam	AC8426	12:10			
11:00 SP to Kam	AC8193	13:35	NZ4835		
12:30 SP to Kam	WS3116	15:15			
12:30 SP to Kam	AC8195	15:20	NZ4773		
16:30 SP to Kam	AC8199	19:15	NZ4829		

^{**}Sun Star Shuttle is not responsible for any delays caused by inclement weather, road closures, avalanche closures, traffic accidents, acts of God, etc. - Travel Insurance is recommended**

**Flight Schedule is subject to change.

Instructions for Guests:

<u>Kamloops Airport Arrivals</u> - Upon arrival at the Kamloops airport, please collect your baggage and proceed to the arrival's hall. The driver will be waiting to meet our guests with a 'Sun Star Shuttle' sign. The drivers always have a list of the customer names, flight info, and location of drop-off in Sun Peaks.

**If accommodation has been booked through Bear Country, the shuttle will first go to their office to check-in, then onwards to the accommodation.