

- PASS ----



Dear Christy , Let's get started setting up your Ikon Pass account.

CREATE MY ACCOUNT

WHAT'S NEXT?

Sign the release of liability

Upload photos for participants

New pass purchasers: Be sure to complete your waiver/release of liability and upload a photo in order to receive your pass in the mail.

Existing pass holders: You have been invited to create an account from your primary account holder. Simply finish setting up your login credentials to unlock your account details online and in the Ikon Pass app.

IKON PASS ACTIVATION

Ikon Pass is very easy to activate, but there are a couple of **mandatory** steps your clients must take to get their hands on their Ikon Pass.

As soon as the Ikon Pass order has been processed, your guest will receive this email.

Guest should click CREATE MY ACCOUNT



HAVE QUESTIONS?

IKON PASS ACTIVATION



Let's get you set up. Please verify yourself by entering your date of birth:



This will open <u>www.ikonpass.com</u> and will ask the lead guest to verify their date of birth (MM/DD/YYYY)

SELECT A PASSWORD Password must contain:

- ✓ 8 or more characters
- ✓ one uppercase letter
- ✓ one lowercase letter
- ✓ one number

Make it a good one

0

SIGN UP

Once their date of birth is confirmed, they will be asked on the next screen to create a password.

IKON PASS ACTIVATION



The next screen features the MOUNTAIN CHECKLIST:



YOUR MOUNTAIN CHECKLIST Please complete the following items.

- O Upload a photo for Hilary, Daisy, Imagen, William, Julian, Bethany, Jonathan, and Joanna
- Sign the winter <u>Release of Liability</u> for Hilary, Daisy, Imogen, William, Julian, Bethany, Jonathan, and Joanna

IKON PASS ACTIVATION

After the lead guest uploads photos for all passholders on the booking and signs liability waiver, Ikon Pass is activated and ready for collection at the first Ikon Pass destination they visit.

	🖿 USD / EN 🎯 HI, JENNIFER 🖞
YOUR MOUNTAIN CHECKLIST Pass Photo: You're all set Please complete the following items. Release of Liability: You're all set	×
HI, JENNIFER VIEW PASS HOLDER NUMBER OVERVIEW SHIPPING & PAYMENT ORDER HISTORY PROFILE	MAKE A RESERVATION
Order Update: DECEMBER 12: PASS PRINTED AT RESORT VIEW DETAILS V	
ALTERRA MTN CO EMPLOYEE PASS IKON PASS - A	22/23 SEASON >>
O DAYS USED THIS SEASON	MORE INFO Access Details
PASS USAGE	
Get exploring — we'll keep track of your progress here.	

IKON PASS ACTIVATION/FIRST USAGE

Ikon Pass is sent by post to customers in the USA and Canada. If a customer resides in any other country, they will collect their Ikon Pass in the first Ikon Pass destination they visit. They only need to present their Ikon Pass confirmation number/Itinerary ID at Guests Services in the resort.

Exceptions:

If I am an **Ikon Pass** holder outside of North America, how do I **<u>get</u>** my <u>**pass**</u>?

Once you have purchased your Ikon Pass and received your confirmation by email, your Ikon Pass account is automatically in the system. For access to Chamonix Mont-Blanc Valley, Zermatt, Dolomiti Superski, Kitzbühel, Niseko United, Thredbo, Mt Buller, Coronet Peak, The Remarkables, Mt Hutt, and Valle Nevado, present your ID at a ticket window for a day ticket. You may also visit a North American destination (with the exception of Cypress and RED Mountain) to have your pass printed.

FAQs: Frequently Asked Questions

Ikon Pass takes great pride in the maintenance of our FAQ section on Ikonpass.com. Of course you can contact me for help with all things Ikon Pass, but this resource provides instant answers for you.