

	Check In Procedure ¹	Boarding Procedure ²	Washroom Facilities ³	Wheelchair Accessibility	Additional Notes	Discount for Tour Guide / Drivers ⁴
Banff Gondola	Driver / Guide: 20 mins prior to scheduled tour time.	Full group should be ready 10 min prior to scheduled tour time. Assigned upload and download boarding times. Guide should have group in parties of 4 prior to entering boarding gate.	Yes. Available throughout upper and lower terminals	Yes	Guest will need to present ticket to board up and down.	Starbucks Castle Mountain Coffee Northern Lights Alpine Kitchen Gift Shop 25%
Lake Minnewanka Cruise	Driver / Guide: 20 mins prior to scheduled tour time.	All guests must be on the dock and ready to board 15 min prior to scheduled tour time.	Available on shore only. Guests should use prior to boarding.	Yes	Capacities vary between 40 and 60 seats per vessel. Licensed capacities are set out by Transport Canada and cannot be extended under any circumstance.	Black Anchor Gift Shop 25%
Columbia Icefield Ice Explorer Tour & Skywalk	Driver / Guide: 20 mins prior to scheduled tour time.	Full group should be ready 10 mins prior to scheduled tour time	Available at the Discovery Center only. Guests should use prior to departing for tour.	Yes – Limited number of vehicles can accommodate one wheelchair each, must be pre-booked.	Capacities: 56 seats per Ice Explorer	Starbucks Altitude Chalet Gift Shop 25%
Maligne Lake Cruise	Driver / Guide: 20 mins prior to scheduled tour time.	Full group should be ready 15 mins prior to scheduled tour time	Available on shore only. Guests should use prior to boarding.	Yes – One vessel only. Must be pre-booked.	Capacities vary between 38 and 50 seats per vessel. Licensed capacities are set out by Transport Canada and cannot be extended under any circumstance.	Starbucks @ Marmot Lodge F&B outlets Gift Shop 25%
Maligne Canyon Icewalk	Driver / Guide: 20 mins prior to scheduled tour time.	Full group should be geared up and ready 10 mins prior to scheduled tour time.	Available before and after tour only at Maligne Canyon Wilderness Kitchen.	No	Max 12 pax per group.	Starbucks @ Marmot Lodge F&B outlets Gift Shop 25%
Golden Skybridge	Driver / Guide: 10 mins prior to scheduled tour time.	General Admission: enter park Adventure Pass: sign waivers, height and footwear checked prior to admission. Adventure Pass holders are required to wear closed-toe footwear. Also recommended for walking the trail. Under 12 years old must be accompanied by an adult on the bridges.	Available on the Main Plaza. Portable washrooms available after crossing bridges.	The plaza and trails are accessible. Some areas of the trail may require assistance.	Age Restrictions: Axe Throwing: 16 + Zip Line / Challenge Course: 6 + and meet height/weight restrictions Rail Rider: 3-9 years old must be accompanied by an adult. 9 + can ride alone.	F&B Outlets Gift Shop 25%

1. It is the tour guides responsibility to ensure their group is checked in and ready at the correct tour time. If your group has not been fully checked-in 15 minutes prior, your tour time will be cancelled, and you will be required to wait until the next available tour time.
2. Groups will not be able to enter the boarding areas without a valid ticket.
3. It is the tour guide's responsibility to inform all guests about washroom facilities before checking in for tour.
4. To receive discounts at Starbuck's and Castle Mountain Coffee outlets, Driver / guides must have a reusable coffee cup. Alcoholic beverages are excluded from all discounts. Other restrictions may apply at the discretion of each outlet.