

REFUND OPTION 2024-2025

Under no circumstances will a refund or credit be given to passholders that do not purchase the refund option.

- The Refund Option must be purchased concurrently with the Season Pass at a cost of \$29/person or \$79/family.
- Usage, as it relates to refunds, includes spring access for all new passholders, but does not include summer hiking/sightseeing usage.
- If a parent, spouse, or child (under the age of 19) is also a refundable passholder and chooses to cease participation due to a family member's injury or sickness, he or she is also eligible to a refund. The associated family member must be a passholder at Revelstoke Mountain Resort. The refund is limited to one additional claimant.

Season Passes will be refunded based on the following criteria:

- Debilitating injury/illness that prevents participation in skiing or snowboarding for at least 30 consecutive days. A doctor's note is required.
- Passholder's current employer requires a residential relocation of at least 300km from Revelstoke. The transfer must take place at least 45 days after the pass purchase date and must be involuntary.

The Refund Option does not include:

- Intentional self-injury or pre-existing injury.
- Voluntarily leaving the area for work or travel, or any other change in employment status other than a transfer by current employer.
- Environmental and mechanical circumstances such as fire, vandalism, labor disputes, weather conditions, or mechanical failures.
- Travel plan cancellations - i.e. deciding to not travel to Revelstoke.

REFUND SCHEDULE

Date of Claim	Refund Amount		
	0-4 Days	5-14 Days	15+ Days
Prior to December 15, 2024	100%	75%	No refund
Prior to January 15, 2025	75%	50%	No refund
Prior to February 15, 2025	50%	25%	No refund
After February 15, 2025	No refund	No refund	No refund

All refund requests will be processed according to the schedule above. No exceptions. All refund requests are subject to the discretion of Revelstoke

TERMS AND CONDITIONS

GENERAL

- Guests must have a valid lift ticket or season pass on their person at all times. Guests may encounter ticket checking at any lift including the Stoke and Ripper chairlifts.
- Season Passes are not transferable and will be revoked for misuse, foul language, or violation of the Alpine Responsibility Code.
- All passholders must sign a Release of Liability form prior to receiving their Season Pass.
- Passholders must show proof of age and address when picking up passes.
- Season Passes remain the property of Revelstoke Mountain Resort and are for recreational use only.
- Passholders caught skiing/snowboarding in a closed area will have their skiing/snowboarding privileges revoked for the season with no refund.
- Stay in Bounds! There will be an automatic minimum \$1,000 rescue cost for people assisted by RMR staff outside the Ski Area Boundary.
- A \$25 ecological fee will be charged to reprint any lost/forgotten season pass.