

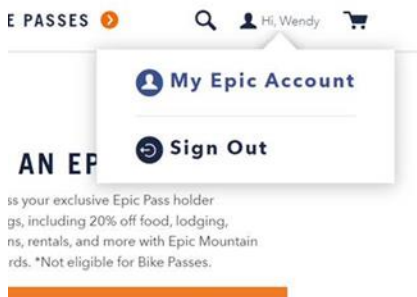


How to Activate Your Pass

1. For activating Epic Pass products including Epic Pass, Epic Local, and Epic Day passes, visit epicpass.com. Whistler Blackcomb Day Pass holders can visit either www.epicpass.com or www.whistlerblackcomb.com. Sign into your account using your email and password to activate your pass prior to visiting the resort.



2. After logging in, hover over “Hi, Guest Name” on the main page header, and select “My Epic Account”.



3. Review all mailing, email, and phone number details first to ensure they are accurate.

Click on “View action” on the red “Alert” bar and click on each required action to complete them. The first action will bring you to your profile to upload your photo and sign your Release of Liability waiver.



To sign your Release of Liability waiver, select “Complete Release”. You then see the screen below. Read the Release of Liability by using the scroll bar to the right of the form and select “I agree”. This is required to use your pass on the mountain. The Head of Household can sign the Release of Liability waivers for their household members. If a household member is a minor, only the HOH can sign the waiver on their behalf.

RELEASE OF LIABILITY (REQUIRED)
WINTER 23/24

Please read the below terms before agreeing to continue.

RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY AGREEMENT

WARNING: PLEASE READ CAREFULLY BEFORE SIGNING!

THIS IS A RELEASE OF LIABILITY & WAIVER OF CERTAIN LEGAL RIGHTS INCLUDING THE RIGHT TO SUE OR CLAIM COMPENSATION

I, Each person participating in the Activity (defined below) or purchasing a Season Pass is referred to as "Participant"; the undersigned, am a Participant and, if a Participant is under 18 years old (US) or 19 years old (Canada), I am the minor's parent or legal guardian. I understand that participating in ski and snowboard school, skiing, snowboarding, racing, competing, ski simulation, training, snowshoeing, snowmobiling, cross-country skiing, uphill...

By clicking "I AGREE", I represent that I read and accept all the terms of the Release of Liability and I am Mark Cowley to whom the product is assigned; in the case of a minor, I am the parent or legal guardian of Mark Cowley; or I am otherwise legally authorized to accept and sign on behalf of Mark Cowley.

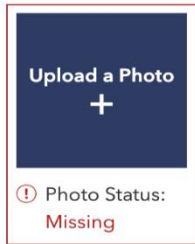
I have read and agree to the terms of the Release of Liability.

< I DO NOT AGREE I AGREE

Upload a Photo to Your Account

Click on the “Upload a Photo”, like in the example below.

MY PROFILE



Mama Bear

Head of Household ⓘ

Date of Birth: February 2, 1994

Release of Liability ⓘ

Winter 22/23: **APPROVED**

Follow requirements closely for the photo to be approved (similar to a driver’s license or passport, photo images not meeting the requirements will be rejected). The preferred format is JPEG, less than 1MB, 400 x 400 pixels. Photos will be rejected if the photo resolution is too small, if you are wearing glasses or a hat, or if your face is less than 50% of the photo area. Once you have uploaded the photo, the status will change from “Missing” to “Pending”. After the photo is approved, the status will change to “Approved” and you will see the photo in your account. Please note that it can take up to one week for your photo to be approved.

Important: if you already have a photo on your account, it can only be changed in person at a ticket window or pass office with additional photo ID verification, as pass products are non-transferable.

A photo on file or an approved photo will trigger your pass to be mailed to you. If you do not receive your pass, check with your travel advisor (up to 6 weeks after photo approval). Please note that your household’s passes may arrive in multiple packages. If you do not receive your pass, you can either pick it up at one of the Vail Resorts pass offices (not [partner resorts](#)) or download the MyEpic app to activate Mobile Pass and use your phone as your pass, more details here - <https://www.youtube.com/watch?v=9eL1QM1A4ck&t=63s>.

5. If there are household members missing from your account.

Scroll to the bottom of the Profile page, and click on ADD HOUSEHOLD MEMBER and complete the required fields for the system to search for the missing pass holders, screenshot below.

Add Household Member

* Required

FIRST NAME*

LAST NAME*

DATE OF BIRTH*

Choose additional information:

Please select and provide additional information below so we can verify the information in case they have a record on file.

- ☐ Pass Number ⓘ
- ☐ Email Address
- ☐ Phone Number
- ☒ Not Available

< Cancel

ADD

For questions or assistance with the pass activation process contact Vail Resorts at +1-970-754-0005, USA Mountain Time Zone 9 AM-5 PM, or utilize the Live Chat/Need Help? tool on [Epicpass.com](https://www.epicpass.com) or [WhistlerBlackcomb.com](https://www.whistlerblackcomb.com).